



**BenchmarQ®**

## Customer Satisfaction Certificate

This document certifies that the following organisation participated in a  
Customer Satisfaction Survey

**PEP Civil & Structures Limited**

The level of Customer Satisfaction achieved was 88%



Certificate Number : GB 6310BQ

Certificate Awarded : 24<sup>th</sup> October 2011

On behalf of **BenchmarQ**  
(A division of QMS International plc)

This certificate remains the property of QMS International plc and must be returned in the event of cancellation.  
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