



BenchmarQ®

Customer Satisfaction Certificate

This document certifies that the following organisation participated in a
Customer Satisfaction Survey

PEP Civil & Structures Limited

The level of Customer Satisfaction achieved was 92%



Certificate Number :

GB 6310BQ

Certificate Awarded :

13th October 2008

On behalf of **BenchmarQ**
(A division of QMS International plc)

This certificate remains the property of QMS International plc and must be returned in the event of cancellation.

Valid for 12 months from date of issue.

BenchmarQ® is a Registered Trade Mark of QMS International plc